



Date: 12 September 2018

Dear Valued Customer,

## TRANSITION PROCESS TO ISO 9001:2015 AND ISO 14001:2015

Further to our communication regarding the certification transition requirements to ISO 9001:2015 and ISO 14001:2015, the 15th September 2018 transition deadline is just a few days away.

Kindly note that we are currently processing a high number of transition audit files, which may result in a slight delay in the re-issuing of your transition certificate. The SABS is committed to ensuring a successful transition for our clients to the revised ISO Standards within the transition deadline. All files awaiting final certification decision by 14<sup>th</sup> September 2018 will be transitioned accordingly.

Should all major non-conformances have been cleared and you received your letter of clearance by 14<sup>th</sup> September 2018, the certification decision process will not impact you. However, if your company has not closed the findings or have missed the transition audits, international transition rules mean that your company's certificate is invalid as from 15<sup>th</sup> September, and we have no choice but to cancel this certificate and begin a new application process.

For all affected clients, our Sales teams will be in contact to initiate a new application process. Should you have any queries regarding the transition process, please direct these to [transitionenquiries@sabs.co.za](mailto:transitionenquiries@sabs.co.za) or 0861 277 227.

Thank you for your continued support and understanding during this transition process. We remain committed to partnering with you on the quality journey.

Yours sincerely

**Amanda Gcabashe**  
Executive: Certification

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